



# Powerful search and discovery engine that delivers

Get customers to the answer they need fast with great search experiences that understand what they're looking for



Deliver better customer experiences that convert more by surfacing relevant information, insight, and answers every time. Enable easy content discovery by truly understanding the expressed needs and context of your customers.

## Value & Benefits

#### Increase conversions by making content discovery easier

Help customers find the information they are looking for whether it's product information to make a purchase decision or tips and guides on how to use the product.

#### **Deliver relevant search results**

Learn what the customer really wants by breaking down every detail of their query to understand their context and intent and drive to them to he right purchase.

#### Surface the right content at the right moment

Easily fine tune search results to prioritize based on campaign activity, inventory status, promotions, product launches, etc.

#### Deliver search experiences globally at scale

Handle search queries in any language to help customers find what they need no matter which region they are in.

#### Increase customer loyalty and repeat purchase

Understand which searches lead to conversions and how search contributes to your revenue to enable continuous optimization of search experiences.



"Quality is important to our customers, which is why we want to reflect this in our online shop.

Search Studio was integrated with minimal effort. The search speed and the good results convinced us from the start."

Trusted by the best











98% increased engagement

38% reduction in bounce rate

211% conversion rate uplift







### Intelligent search that understands your customers



Index your webpages
 Easily index all of your
 webpages across all
 domains



2. Fully customized experience

Easily design the look and feel of your search experience



**3. Embed anywhere** Integrate in seconds with one line of code



4. Review and Optimize Access insights into user needs & search performance

#### Zoovu's Search Studio supercharges your search and discovery experiences through:

#### Index multiple content sources

Centralized access to various content sources such as websites, knowledge bases, and product catalogs.

#### Semantic discovery enablement

Recognize synonyms, slang and imprecise spellings with Zoovu's proprietary ontology library and NLU

#### **Full control of search results**

Easily adjust and optimize featured results for campaigns or product launches, without the help of developers.

#### Multi-language support

Handle search queries in any language for quick and easy global deployment.

#### **Comprehensive reporting**

Access reporting dashboards that reveal what search behavior leads to the best business results.

## #1 Enterprise-grade Al Conversational Commerce Platform

## 150

years combined experience in data science

# 1B+

engagements per month

## 135+

languages used in conversational assistants 2,600 global clients

across industries

10k+ conversational assistants live

24/7 Global monitoring and support



Zoovu is an **AI driven conversational commerce platform that automatically enriches content and makes it conversation ready**. With Zoovu, businesses can deliver effective humanlike conversations across chat, digital assistants, visual configurators, search, and more. Zoovu works with over 2,600 brands worldwide across 135+ languages. Companies such as GE, Bosch, 3M and AT&T have deployed Zoovu's secure and scalable no-code platform to help people find what they need to increase conversion and improve customer experience.

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